

Antioch College

YELLOW SPRINGS, OH.

► **Rieck Services** is providing a web-based work order management system for Antioch College in Yellow Springs, Ohio that has already proven to streamline the maintenance process. With the recent integration of the **RieckOnline Work Order Management System (WMS)**, coordinating maintenance activities for the College and its 100-acre 25 building campus is now easier than ever. The WMS allows Antioch College to create a holistic work order management process that includes tracking of maintenance requests, work order assignment, work completion and maintenance data analysis.

Almost 100 staff members are registered in the WMS, which enables them to file on-line work requests directly to the Antioch College maintenance staff. The facility management staff reviews and converts the requests as needed into work orders. The newly created work orders are then automatically routed to selected technicians for the work to be performed. Work performed by Rieck Services HVAC and plumbing technicians is also recorded electronically and displayed in conjunction with the Antioch maintenance data. By merging internal and external maintenance data sources, the Antioch College and Rieck Services maintenance professionals work as a coherent team to provide sustainable facility maintenance solutions for the students and faculty of Antioch College. By speeding up the identification process, issues are resolved faster and efficiently.

"The RieckOnline Work Order Management System has been transformative, streamlining our maintenance processes," commented Antioch College Facility Manager Reggie Stratton. "After a short training session with the Rieck team, our staff jumped right in and began using this user-friendly system. We are currently tracking active work orders and the next step will be building preventative maintenance into the system as well. The Rieck staff is always there to support our users and continually asks how they can improve the system to work to its full advantage for us."

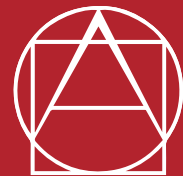


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- Reggie Stratton, Antioch College Facility Manager

The RieckOnline WMS helps reduce repair and operating costs through its automated planned maintenance as well as dispatching for planned maintenance. In addition to work orders, maintenance check lists and material lists, the system allows you to track work orders, catalog your asset maintenance history, send work orders, and much more. Users can even track labor and material usage by departments, date range and technician.

Would your maintenance program benefit from the RieckOnline WMS? If so, email us at info@rieckservices.com or visit us at www.rieckservices.com.



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